

Desert Meadows 1 POA

July 1, 2019

To All Members of DM1

This is a important message regarding your FORMER CONTRACT with Waste Management who handled your trash hauling services for the past 5 years. As of today July 1, 2019, DM1 NO LONGER have a contract with them. You are able to negotiate an individual contract with any TRASH HAULER YOU CHOOSE? It is necessary to contact Waste Management Customer Services if you wish to Cancel. 1-800-288-9666 or other local number for their Customer services? You may remain with Waste Manage Services If you wish. Other waste haulers are Republic and Titan. There may be others that I am not aware of.

We have tried to renegotiate a new contract with Waste Management but were unable to do so. The problem is that WM requires a 95 Percent participation for a better quarterly rate and we do not even come close to that amount of members signed up with WM. They did a Audit of our services and they said that we only had 126 members signed up with WM our of a 197 homes. We pointed out that we had a lot of SNOWBIRDS, HUD home, and houses for sale that may not be included in the Audit. BUT, you all received the new INVOICE recently with the increased costs.

THE SERVICE PERIOD begins today July 1, 2019 and runs for 3 months. I suggest that you contact WM immediately if you choose to leave their services and have your cans picked up. Note on the back of the invoice that they plan on charging \$75.00 if you cancel during the SERVICE PERIOD.

Some members have already contacted WM and asked for a REDUCED RATE and have received one. Example member 1 called them and told them he was retired and a Veteran. Member spoke with a Supervisor and was given a Reduced rate of \$13.00, rather than the invoice price of approximately \$25.00. Member 2 called WM customer services and cancelled RECYCLING SERVICE and the cost was then lowered to \$10.00. WM customer services told them to set the can out on the curb to be picked up? I imagine other fees on invoice still apply?

Remember, you are now on the OPEN MARKET and must NEGOTIATE YOUR OWN TRASH HAULING SERVICES.

I am aware that some of you have already sent in your payment to WM. I still would contact them and ask for the REDUCED price?

David Palmer President DM1

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